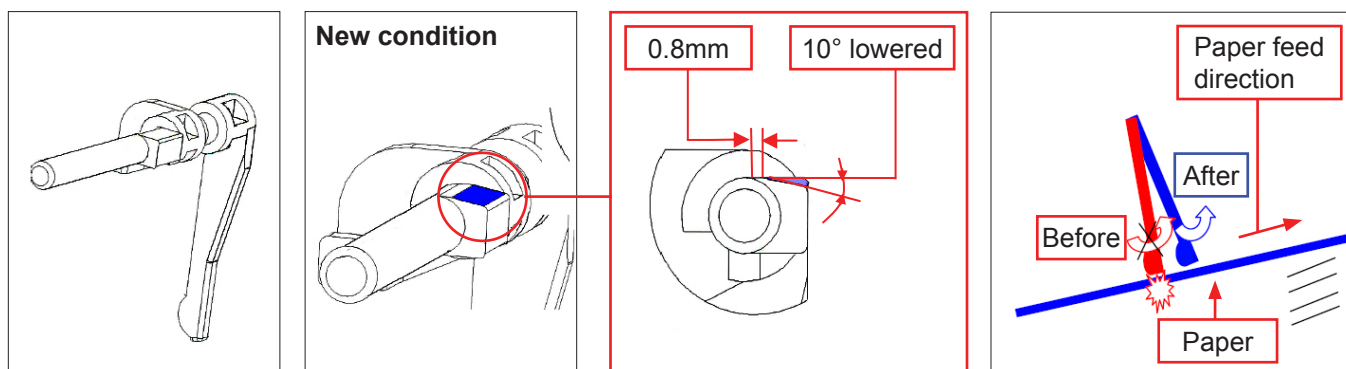


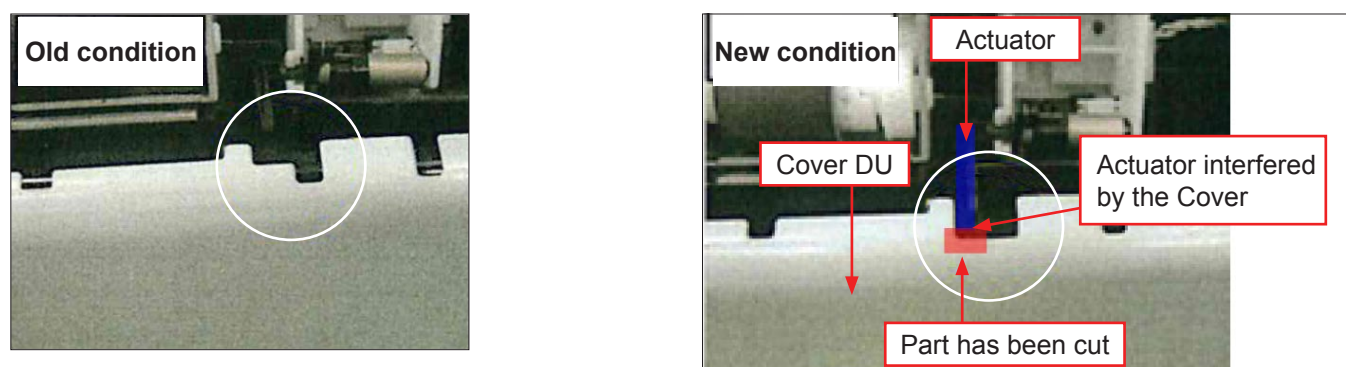
| | | |
|-------------------|--|----------------------------------|
| SB Number: | SB 2H9-021 | Creation Date: 10/01/2012 |
| Subject: | Paper empty mis-detection when the paper cassette is full | |
| Model: | FS-1028MFP/1128MFP/1030MFP/1130MFP/1035MFP/1135MFP | |

| | |
|-------------------|--|
| Phenomenon | Paper empty may be mis-detected, if the Paper cassette is fully loaded with paper. |
| Cause | The leading edge of the Actuator may be caught by the paper. |
| Solution | <ol style="list-style-type: none"> The angle of the Actuator stoppage has been changed. Due to the above mentioned change, the shape of the Plate cover DU has been changed (To prevent interference by the Cover DU) |

The Actuator has been changed



The Plate cover DU has been changed



Parts

| No. | Old Parts No. | New Parts No. | Description | Q'TY | | Interchangeability | |
|-----|------------------------|------------------------|------------------------------|------|-----|--------------------|-----|
| | | | | Old | New | Old | New |
| 1 | 302LZ06010 2LZ06010 | 302LZ06011 2LZ06011 | ACTUATOR EMPTY A | 1 | 1 | O | X |
| 2 | 302HS94330 2HS94330 | 302HS94331 2HS94331 | PARTS PLATE COVER DU ASSY SP | 1 | 1 | X | O |

| | | | | |
|-----------------------|---|--|---|--|
| Classification | <input type="checkbox"/> Entire stock rework | <input type="checkbox"/> In-field modification at next visit | <input checked="" type="checkbox"/> In-field modification by case | <input type="checkbox"/> No modification necessary |
| Field measure | The old type of the Cover DU interferes with the latest type of the Actuator . Therefore use the latest type of the Cover DU (Parts plate cover DU assy SP) when replacing the Actuator with the latest type. | | | |

Serial numbers of affected machines

| Type | Serial number |
|--|---------------------------|
| FS-1028MFP/1128MFP/1030MFP/1130MFP/1035MFP/1135MFP | November 2011 production. |

The above mentioned changes have been applied to machines produced after the above mentioned production date.